

Dear Sherwood Customers,

We are pleased to announce that we will begin the process of opening our store to the public starting Tuesday, May 26th 2020. This will be a graduated and systematic process to ensure the utmost safety for you and our staff.

We are thrilled to present our brand new website at sherwoodsystems.com that is fully equipped for e-commerce. We encourage you to use our curbside pickup option for items that do not require in-person inspection. We will prepare your order for same-day pickup from 1pm to 5pm, Tuesday to Saturday in a safe, clean and friendly manner. All forms of payment are available online, including financing. However, we will not be accepting cash at this time. If there is an item that you do not see on our site, or if you have any other inquiries, please reach out to us at sales@sherwoodsystems.com or call us between the hours listed above at 519-745-6154.

As musical instrument enthusiasts, we completely understand that major purchases of such a personal nature involve a meticulous decision making process. At Sherwood, we are proud to offer a tactile "hands-on" environment and we invite you to interact in-person with our instrument selection and with our staff as we continue to offer the best customer experience possible.

To ensure this level of service in the current social climate, we will be limiting the number of customers in our store at any one time. This allows us to make sure instruments are thoroughly cleaned and ready for action as well as enabling one-on-one interaction between yourself and our staff. This may result in wait times that are sometimes inconvenient, and we ask that you please respect these procedures and bear with us through this strange time.

Before your entry into the store environment, a greeter will provide you an opportunity to wash your hands and hang up your jacket/bag near the entrance. These are compulsory requirements until further notice. We also ask that you please be mindful that other customers may be waiting to enter the store behind you and that you keep your business as productive and efficient as possible.

If you do not feel that these requests are agreeable or something you feel uncomfortable with participating in, please continue to interact with us remotely as we increase our services available through our website.

We sincerely appreciate your cooperation and your patronage and we look forward to welcoming you back.

Thank you,

Sherwood

Revised Hours of Operation:

Sunday - Closed

Monday - Closed

Tuesday - 12pm to 5pm

Wednesday - 12pm to 5pm

Thursday - 12pm to 5pm

Friday - 12pm to 5pm

Saturday - 12pm to 5pm